

georgia.govSM Payment Processing Service

Fast, reliable, and secure payment processing solutions.



Choosing the right credit card payment solution is key to e-commerce success. By using the georgia.gov Payment Processing Service, government entities in Georgia can use a fast, reliable, and secure payment processing solution without bearing the cost and responsibility of developing, maintaining, and updating the complex systems and infrastructure this requires. The georgia.gov Payment Processing Service was built specifically to service e-government applications while taking advantage of the State of Georgia's negotiated low-cost processing fees.

Security with georgia.govSM Payment Processing

The georgia.gov Payment Processing Service combines the advantages of allowing customers to manage application functionality in-house with the cost savings and rapid deployment of a hosted payment processing service. These advantages, combined with a secure, reliable, real-time credit card payment service, form the best payment processing solution for State of Georgia government entities.

Benefits of using georgia.govSM Payment Processing Service

- Configured specifically for use with the State of Georgia payment processor. This provides all customers of the georgia.gov Payment Processing Service lower processing rates through economies of scale.
- Security via encryption.
- Reporting tools to ensure government entities get accurate information for account reconciliation.
- Virtual terminal services, which let you manually authorize a transaction by entering credit card information directly into a web page.
- Dedicated redundant lines between the State of Georgia data center and the state's payment processor, reducing potential points of failure.
- Self service administration of accounts.

Security

As part of georgia.gov's commitment to best practice security measures, all georgia.gov operations and procedures are thoroughly inspected and reviewed by the State of Georgia payment processor and GTA Security. To further ensure data security during processing, georgia.gov Payment Processing Service employs the following technical architecture:

- Message authentication verifies the identity of the parties sending and receiving the payment processing request.
- Redundant, dedicated lines handle all communications between the georgia.gov payment engine and the State of Georgia designated payment processor.
- All sensitive payment information is encrypted on georgia.gov payment processing servers.
- Secure, controlled access 24 × 7 for all georgia.gov payment processing servers
- Only authorized users have access to payment processing data and reports.

Other georgia.gov Services that can be used with Payment Processing.

- The georgia.gov Application Hosting Service supports the next generation of your agency's application. The georgia.gov Application Hosting environment is specifically designed to host e-Government applications and ensures the security, integrity, and availability of your agency's services.
- The georgia.gov Content Management Service empowers your agency's business owners to manage all their web and application content with minimal assistance of technical resources.
- The georgia.gov Interactive Voice Response (IVR) and Speech Recognition Service allows you to extend your applications to work over the telephone, reaching a significantly larger audience for your important services.*

* Currently, this service must be paired with georgia.gov Application Hosting Service to utilize Payment Processing Service.

georgia.gov™

For more information, Please contact your GTA Account Manager or e-mail joining@ga.gov.

Reliability in Payment Processing

Processing uptime is a critical factor in choosing the right payment processing solution. The georgia.gov Payment Processing Service resides in a secure data center complete with redundant backup power supplies, fire suppression

and cooling systems and experienced administrators. Parallel payment servers enhance processing speed and reliability through automatic load balancing and direct connectivity to the State of Georgia payment processor.

Payment Processing Administration

The georgia.gov Payment Processing Administration Tool delivers all of the administrative functions needed to manage your e-commerce applications in a secure and intuitive manner. The Administration Tool includes the following functionality:

- Reports - Generate the most common payment processing reports or download reporting data so your accounting department has everything it needs to reconcile its books.
- Virtual Terminal Services - Manually authorize credit card transactions via a web based interface.
- Refunds / Voids - No need to call an administrator or the processor to issue a refund or void. The Administrative Tool lets authorized users

issue a refund or a void against a previous transaction.

- Order Search - Search for specific transactions or a group of transactions.
- Deferred Settlement - Specify the date when a transaction should settle. This feature is advantageous when you do not want to charge end users until services have been rendered or goods have been shipped.

Coming Soon

- Delegated Administration - Setup Administrators within your organization and assign them the rights to perform specific Payment Processing Administrative tasks.

The screenshot shows the web interface of the georgia.gov Payment Processing Administration Tool. At the top, the georgia.gov logo and tagline 'Online access to Georgia government' are visible. Below this is a navigation bar with links to 'georgia.gov | Agencies & Organizations | Sitemap | FAQ | Help' and a date 'Wednesday, June 25, 2004'. The main header reads 'Payment Processing Administration Tool' and 'Secure Site'. The user is logged in as 'John Doe' with a 'Logout' link. The 'Administrator Main Options' section lists several functions: 'Manage User Accounts' (Create, Edit or Delete User Accounts), 'Manage Application Accounts' (Create, Edit or Delete Application Accounts), 'Authorize Payments' (Authorize a credit card transaction directly), 'Reports' (View, print, or download filtered information concerning payment), 'Search and/or Settle Transactions' (Search and/or Settle a transaction), and 'Negate, Void or Refund' (Negate, Void or Refund a transaction). The footer contains copyright information for 2002 and links to 'georgia.gov | Privacy | Accessibility | About Us | Contact Us'.

Payment Processing Administration Tool.